



Greygates Day Nursery Brochure

182 MUSWELL HILL ROAD, LONDON,
NW10 3NG

Welcome to Greygates Nursery

Established in 1954, we have been caring for children in the local Muswell Hill area for over 65 years. We are a small Nursery in a beautiful Victorian house, home to 48 children each day.

We understand what an important decision it is choosing the right Nursery for your child and for your family. At Greygates, we are committed to helping every child LEARN WELL in a loving and nurturing home from home environment. Most importantly, we celebrate every child's individuality to build confidence, creativity and independence through their early years.

We hope that over the coming pages, we are able to give you a flavour of our mission and what makes our Nursery special.

the Greygates family x

Our ethos

We are committed to ensuring every child at Greygates benefits from both exceptional learning experiences and an environment which supports their health and well-being.

SIMPLY PUT, WE BELIEVE EVERY CHILD SHOULD



IT IS BECAUSE OF THIS THAT WE INVEST IN THE HIGHEST QUALITY TEAM AND CONSTANTLY REVIEW OUR NURSERY TO GIVE EVERY CHILD THE BEST LEARNING EXPERIENCES



IT IS WHY HAVING A CHEF WHO COOKS DELICIOUS, NUTRITIOUS HOMEMADE MEALS FROM SCRATCH, WITH HIGH QUALITY INGREDIENTS IS SO IMPORTANT TO US



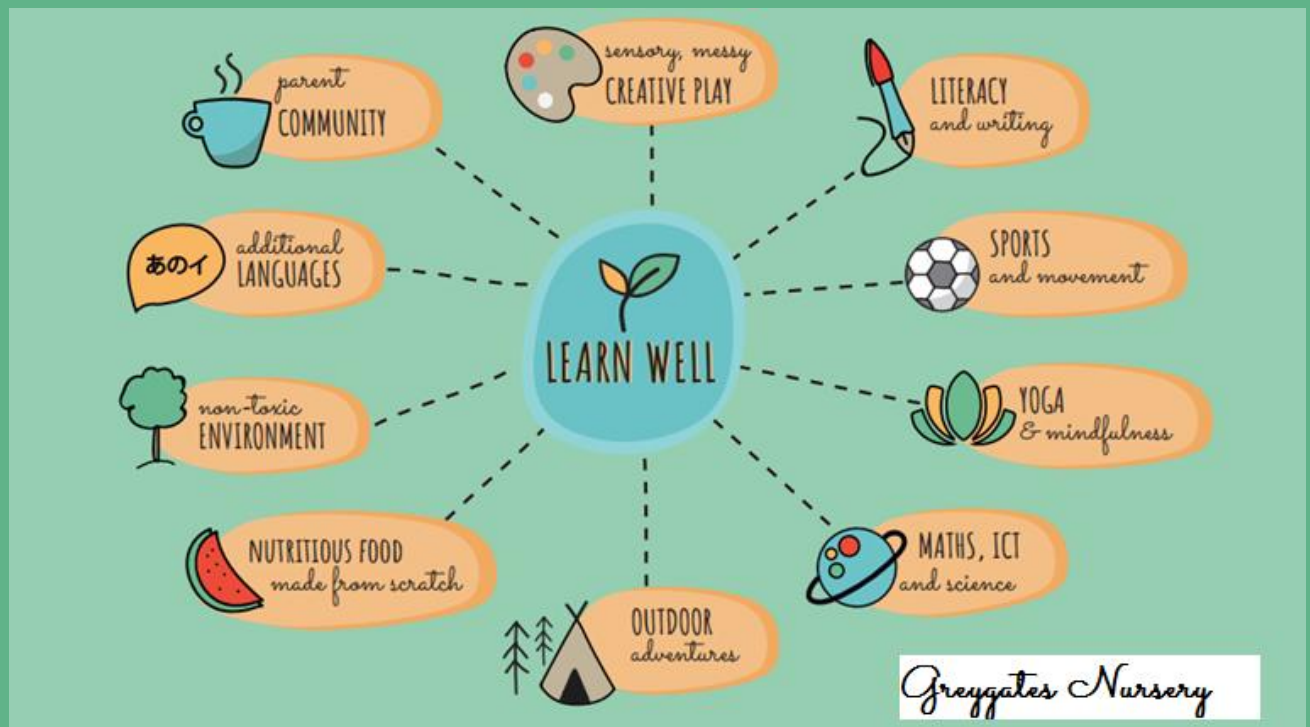
IT IS BECAUSE OF THIS WE STRIVE FOR A NON-TOXIC ENVIRONMENT – ONE WHERE WE CHOOSE TO USE PLANT BASED CLEANERS WHEREVER POSSIBLE, WHICH DO NOT LEAVE HARMFUL RESIDUES ON SURFACES OR FUMES IN THE AIR.



IT IS THE REASON WE INTRODUCE ACTIVITIES WHICH SUPPORT EVERY CHILD'S OVERALL WELL-BEING FROM AN EARLY AGE...FROM SPORTS TO OUTDOOR ADVENTURES AND SING & SIGN.

Learning at Greygates

Our diverse Curriculum is rooted in the Early Years Foundation Stage (EYFS) and inspired by our Learn Well ethos.



We also offer a variety of classes through the week. These are run by a combination of external specialist teachers and our own team.

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
 OUTDOOR adventures	 あのい additional LANGUAGES	 SING and SIGN	 SPORTS and movement	 OUTDOOR adventures

Meals at Greygates

Food is so important at Greygates – after all, the children need plenty of energy for their busy days.

Our Greygates Chef cooks delicious and nutritious homemade meals, using high quality and carefully sourced ingredients. Our varied menu includes dishes from around the world and plant-based meals, all developed to tantalize children's little taste buds.

WE ARE A NUT FREE NURSERY AND ARE ABLE TO SUPPORT CHILDREN WITH SPECIFIC DIETARY REQUIREMENTS.

Our Promise

-  Balanced menu full of wholegrains, high quality proteins, healthy fats and lots of fruit & veg
-  Made with love by the Greygates chef
-  High quality and carefully sourced ingredients including organic or free-range meat and organic milk & yoghurt, with active reduction in products and ingredients containing anything artificial & no excess sugar or salt
-  Developed to engage the children through fun & creativity

Sample Menu

BREAKFAST	LUNCH	SNACK	TEA
Variety of Cereals Wholemeal Toast Fresh Fruit (D)(G)	Paprika Spiced Cod Paprika Portobello Mushroom(v) Cous Cous Carrots Pear (D)(F)	Rice Cakes & Organic Milk (D)(G)	Black Bean Tacos with Yogurt, Tomato, Lettuce & Cheese (v) Apples (D)(G)

Important Information

Opening hours:

8.00 – 18:00
Monday – Friday

Greygates will be closed for Christmas from Thursday 24th December 2026 – 1st January 2027 inclusive. The Nursery will re-open on Monday 4th January 2027.

The Nursery will also be closed for one inset day during the year for staff training. This inset day will be communicated in advance by the Nursery Manager.

Fees

Please see separate fee sheet and funding policy

Please see separate information relating to the Working Parent Entitlement and Universal 15 hour 3-4 year old funding

Full-time Sibling discount: 10% on lower sibling fee

No refunds or swaps will be given for any reason, including for sickness or holidays

You may be eligible for tax-free childcare, and you can find out more at www.gov.uk/get-tax-free-childcare

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FAQ's

WHAT ARE THE STAFF TO CHILDREN RATIOS ACROSS THE AGE GROUPS?

We comply to ratios as defined by Ofsted. These are

- 1 member of staff: 3 children for those under the age of 2 years
- 1 member of staff : 5 children for those aged 2 -3 years
- 1 member of staff: 8 children for those aged 3 years and above

We are proud of our highly qualified and experienced team, supported in their roles by our wonderful Nursery Manager and Deputy alongside the Nursery's Area Director. We also have a teachers who hold full and relevant Level 6, Qualified Teacher Status or Bachelor of Arts degrees. We may employ apprentices who are studying for their Level 3 qualifications as we are passionate about supporting the training and development of the next generation of teachers. The qualifications held by our team exceed the requirements set by Ofsted.

For the health & safety of all of children, our team are also Paediatric First Aid trained.

WHAT CURRICULUM DO YOU FOLLOW?

We follow the Early Years Foundation Stage (EYFS). We plan our days around the individual interests of each child using the framework of the seven areas of learning and development, and ensuring they are delivered in a way which promote the characteristics of effective learning.

We also take inspiration from other teaching philosophies to ensure a well-rounded approach to our learning, for example integrating practical life skills from the Montessori approach.

WHAT IS THE ADMISSIONS POLICY?

If you would like to join our waiting list for a space at Greygates, please complete and return the waiting list form along with the registration fee. The registration fee is non-refundable and does not guarantee a space at the Nursery.

As a small Nursery, we offer showarounds once we know a relevant space is becoming available. On accepting a place with us, a refundable deposit of £250 is payable within 5 working days to secure the space.

WHAT IS THE SETTLING PROCESS FOR MY CHILD?

When you start with us at Greygates, you will first be invited to come in for a "Hello meeting". Here you will tell us all about your child using an All About Me form. This meeting will be followed by your child's first settling session, which will last about an hour. At this time, you will spend some time in the room with your child as they explore their surroundings and meet their new teachers and other children. The second settling session will follow within the next day or two, and this time you will spend some time in the room with your child and then leave them to spend some time in there without you. At the third and final settling session, we would encourage you to drop your child off and collect them an hour or so later.

Each settling session lasts about one hour and is free of charge. Settling sessions should be scheduled as close to possible to your first day at Greygates to support the transition. Should we feel your child requires additional settling sessions, this will be discussed with the Nursery Manager.

WHAT DOES MY CHILD NEED FOR THEIR FIRST DAY?

You are welcome to bring a bag with you to put your child's bits and pieces in. Parents are required specific brands of formula or follow on milk and specific bottles/ teats, along with some spare clothes, labelled with your child's name. The Nursery supplies nappies, but you are welcome to provide these if there is a specific brand you wish to use.

IS THERE A UNIFORM?

Your child is not required to wear a uniform at Greygates. We do ask that you dress your child in clothes that you are happy for them to get messy in. We enjoy lots of messy play at Nursery so we also ask you to pack a set of spare clothes for your child every day – which should be labelled clearly with your child's name.

During the colder, wetter months, we ask you to supply appropriate waterproofs and wellies and swimming nappies for the warmer months. The children enjoy time outdoors every day, whatever the weather and we therefore ask you to ensure they have appropriate clothing to enable this.

WHAT IS THE KEY PERSON SYSTEM?

Every child in the Nursery has a key person. This teacher will be responsible for ensuring your child's learning and development is on track and will complete their learning journeys and reports. As a small Nursery however, we pride ourselves in every member of staff in your child's room knowing your child inside out, as well as their key person.

Your key child's key person will be assigned once your child has been with us a few weeks. This gives us the opportunity to see if there is someone your child and you form a particular bond with, thereby ensuring the best interests of your child are always at the heart of the decisions we make.

HOW CAN I KEEP UP TO DATE WITH MY CHILD'S LEARNING?

We know that as parents you are the primary and most important educators for your child. At the end of every day at Greygates, you will receive detailed feedback on what your child has been doing. In addition, you will have access to their online learning journey via Tapestry and we encourage you to actively contribute to this from home, as well as the weekly plan of activities for the classroom.

You will receive a weekly update of all the goings on in your child's classroom and there are daily meeting slots available with the team and Manager should you wish to discuss any aspect of your child's learning and development with us.

We also welcome more informal communication with our families, so feel free to pop in for a chat with the Manager, send us an email or give us a call at any time.

HOW CAN I GET INVOLVED WITH NURSERY LIFE?

We love parents getting involved in daily life at Nursery. Whether it's coming in to read a story for the children, accompanying the children on outings or contributing ideas to the children's chosen topics...there are lots of ways to get involved.

HOW CAN I ACCESS NURSERY POLICIES?

We have a comprehensive set of policies, some of which will be sent to you as part of your Welcome Pack on joining Greygates. Please speak to the Nursery Manager should you wish to see or discuss any specific Greygates policies.

DO YOU ACCEPT CHILDCARE VOUCHERS?

The Nursery accepts Government Tax Free Childcare voucher payments as well as payments from Enjoy Benefits. Please speak with the Manager for further information.

DO YOU OFFER FUNDING FOR BABIES 9 MONTHS +, 2 YEAR OLD AND 3-4 YEAR FUNDING?

The Nursery offers 15 and 30 hour funding to eligible families. Funded spaces are limited and subject to Nursery availability. Please refer to the separate funding information document provided to you and speak with the Manager for further information.

WHAT IS YOUR COMPLAINTS PROCEDURE?

If any parent/carer/member of staff should have any cause for complaint, including any complaint relating to the fulfilment of the Early Years Foundation Stage (EYFS) requirements, they should in the first instance notify the Manager, **Marketa Buonaiuto**. The matter will be fully investigated and details of the investigation, any action taken as a result of that investigation and whether the complainant was satisfied with the outcome will be fully

recorded in a written record. A copy of this record will be provided to the complainant within 28 days of receiving the complaint.

If you wish to further escalate a matter, please contact the Area Director of the Nursery, **Cindy Knight**.

Should a matter not be resolved to the satisfaction of the complainant then the complainant has the right to raise the matter with Ofsted who can be contacted in the following ways:

Mail: **Ofsted, Piccadilly Gate, Store St, Manchester, M1 2WD**

Helpline: **0300 123 1231**

Website: www.ofsted.gov.uk

Email: enquiries@ofsted.gov.uk

Greygates Nursery is registered on the Early Years Register – **Reference Number 140418**

FOR FURTHER INFORMATION, PLEASE FEEL FREE TO GET IN TOUCH WITH
OUR MANAGER. WE LOOK FORWARD TO HEARING FROM YOU.

Tel: **0208 815 0764**

Email: manager@greygatesnursery.co.uk